



OPERATIONS SCHOOL

October 8-10, 2024

Lewis University, Oak Brook or Virtual | 9:00 a.m. – 4:00 p.m. Daily

This school, presented by Wipfli LLP, provides backroom operations representing a critical core function of any financial institution. For a bank to run its operations effectively, reduce costs, and decrease transaction error, its staff must be well-versed in the fundamental principles governing bank operations. This school provides a comprehensive framework to examine the processes that support bank services while incorporating industry best practices.

WEDNESDAY, OCTOBER 8

Presented by Kathy Enbom, CRCM, Principal

- Understanding Payment Systems
- Organizational Management
- Operational Compliance Issues

THURSDAY, OCTOBER 9

Presented by Janice Harden, Internal Audit Manager and Traci Lohse, CIA, Manager

- Analyzing & Understanding Your Bank's Statement of Condition
- Internal Controls and Practices

FRIDAY, OCTOBER 10

Presented by Mark Scholl, Principal

- Cybersecurity Hot Topics
- Disaster Recovery & Business Continuity Planning
- Third Party Risk Management
- New Technologies
- Regulatory Updates and Hot Topics

IN-PERSON LOCATION

Lewis University

1111 W. 22nd St., Oak Brook, IL 60523

(P) 630-573-1740

Networking, refreshments and lunch provided daily

AUDIENCE

Bankers who are involved in and/or manage operational functions in their bank are encouraged to attend. The school is ideal for operations officers and heads of operations, branch managers, cashiers and assistant cashiers, bookkeeping supervisors, and teller supervisors and head tellers.

Wipfli LLP Presenters

Kathy Enbom, Janice Harden, Traci Lohse, Mark Scholl



Continuing Education Credits

- ABA Professional Certifications
21.75 CRCM credits (7.25/day)
- CPE for Illinois Public Accountants
19.50 credit hours (6.50/day)

Fees

Full Series

IBA Member \$745 pp

Nonmember \$1,245 pp

Substitutions acceptable

Ind. Programs

IBA Member \$265 pp

Nonmember \$445 pp

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