



RESERVE YOUR TRAINING

- illinois.bank
- 217-789-9340
- registrar@illinois.bank

OPERATIONS SCHOOL

17-19 OCTOBER 2023

Center for Banking Excellence, Springfield **OR** Virtual

This school, presented by Wipfli LLP, provides backroom operations representing a critical core function of any financial institution. For a bank to run its operations effectively, reduce costs, and decrease transaction error, its staff must be well-versed in the fundamental principles governing bank operations. This school provides a comprehensive framework to examine the processes that support bank services while incorporating industry best practices.

SCHEDULE 8:30 am - 4:30 pm (Daily)

Tuesday, October 17

Presented by Kathy Enbom, CRCM, Principal

- Understanding Payment Systems
- Organizational Management
- Operational Compliance Issues

Wednesday, October 18

Presented by Janice Harden, Internal Audit Manager

- Analyzing & Understanding Your Bank's Statement of Condition
- Internal Controls and Practices

Thursday, October 19

Presented by Mark Scholl, Principal

- Cybersecurity Hot Topics
- Disaster Recovery & Business Continuity Planning
- Third Party Risk Management
- New Technologies
- Regulatory Updates and Hot Topics

CONTINUING EDUCATION CREDITS

- ABA Professional Certifications 24 CRCM credits (8/day)
- CPE for Illinois Public Accountants 22.50 credit hours (7.50/day)

AUDIENCE

Bankers who are involved in and/or manage operational functions in their bank are encouraged to attend. The school is ideal for operations officers and heads of operations, branch managers, cashiers and assistant cashiers, bookkeeping supervisors, and teller supervisors and head tellers.

LODGING

Courtyard by Marriott® Springfield IL
3462 Freedom Drive, Springfield, IL 62704
Phone: 217-793-5300
Mention: Illinois Bankers Association
Rate: 15% off the available rate



PRICING (PER PERSON)

Full Series	\$745 (M)	\$1,245 (NM)
Ind. Programs	\$265 (M)	\$445 (NM)

Substitutions acceptable